

FIG.1

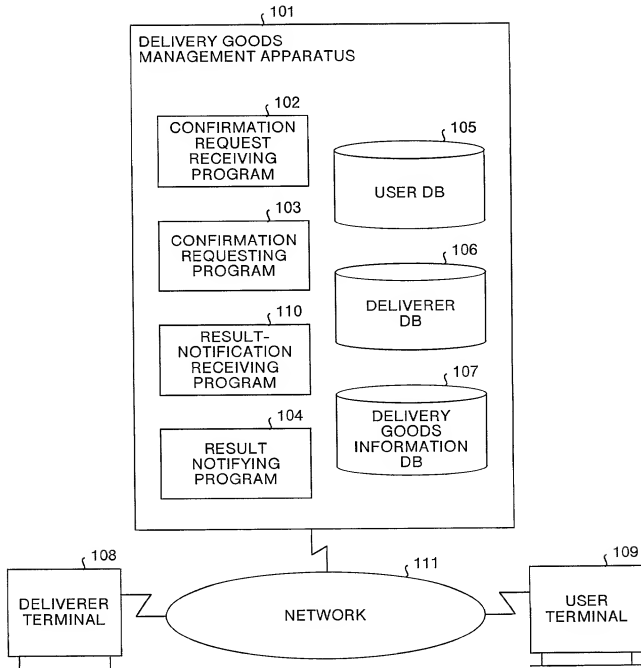
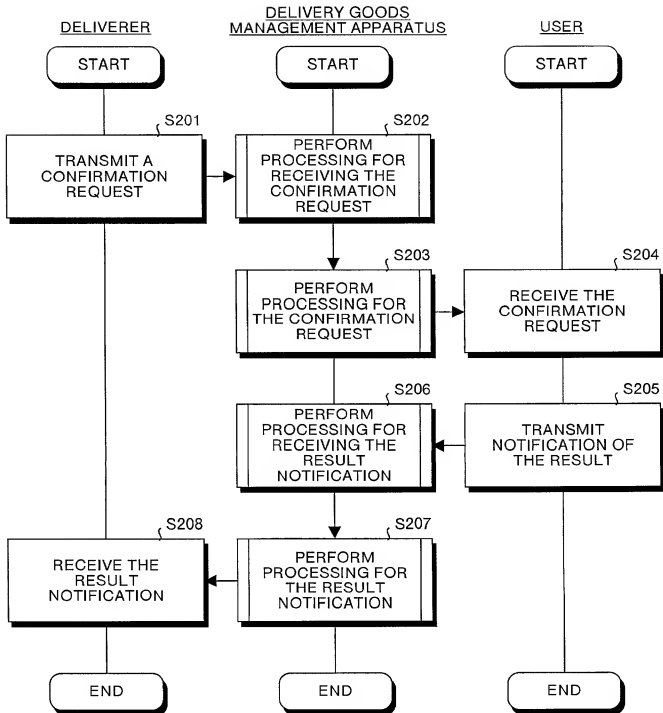


FIG.2



10046257, 011602

FIG.3

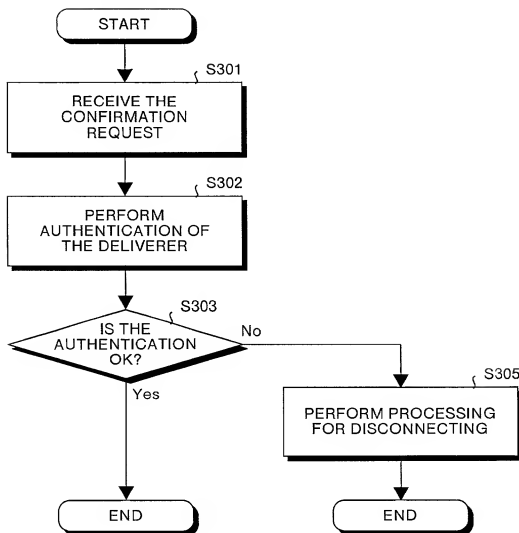


FIG.4

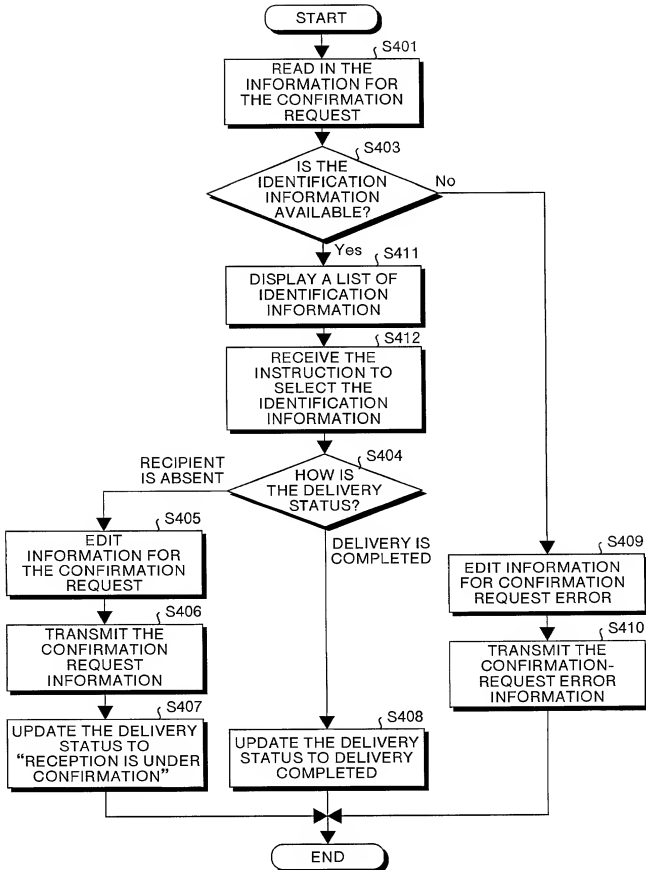


FIG.5

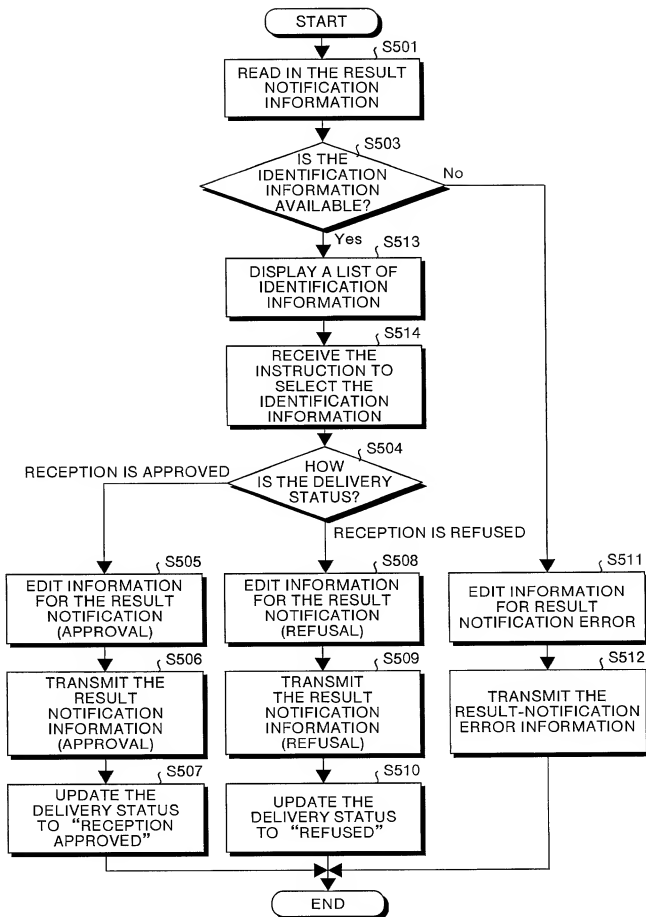


FIG.6

601

USER ID	NAME	ADDRESS	TELEPHONE NUMBER	MAIL ADDRESS	PASSWORD
s1	SATO	KAWASAKI-SHI, NAKAHARA-KU, KAMIKONAKA 1-1-1	090-1111-1111	sato@ s1.co.jp	s1s1s1
s2	SUZUKI	YOKOHAMA-SHI, KOHOKU-KU, SHIN- YOKOHAMA 2-2-2	090-2222-2222	suzuki@ s2.co.jp	s2s2s2

FIG.7

701

DELIVERER ID	NAME	TELEPHONE NUMBER	MAIL ADDRESS	PASSWORD
t1	TANAKA	090-3333-3333	tanaka@ s1.co.jp	t1t1t1

FIG.8

801

DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	BOOK	s1	s2	t1	UNDER DELIVERY

802

DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	BOOK	s1	s2	t1	RECEPTION IS UNDER CONFIRMATION

803

DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	BOOK	s1	s2	t1	RECEPTION APPROVED

804

DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	BOOK	s1	s2	t1	RECEPTION REFUSED

805

DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	BOOK	s1	s2	t1	DELIVERY COMPLETED

FIG.9

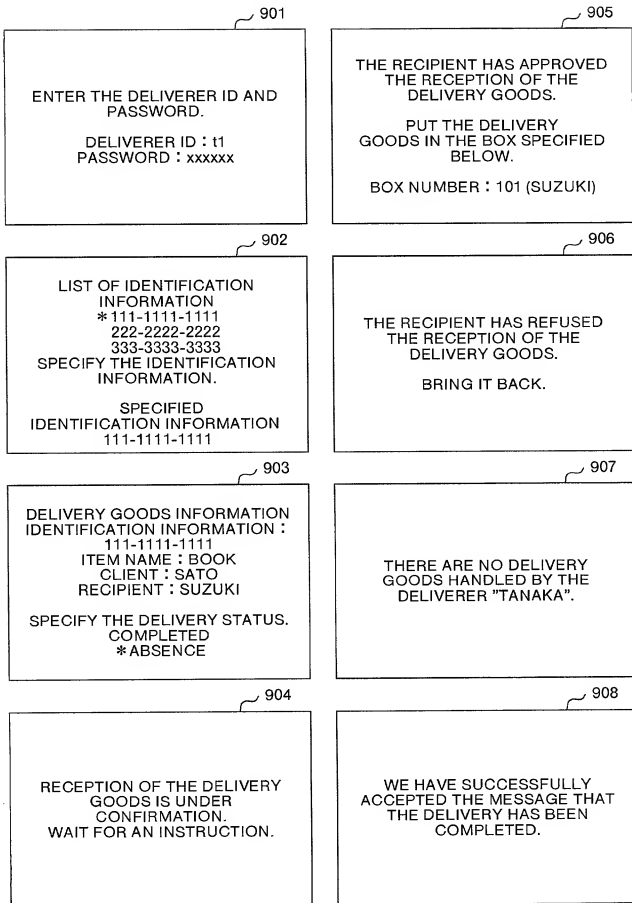


FIG.10

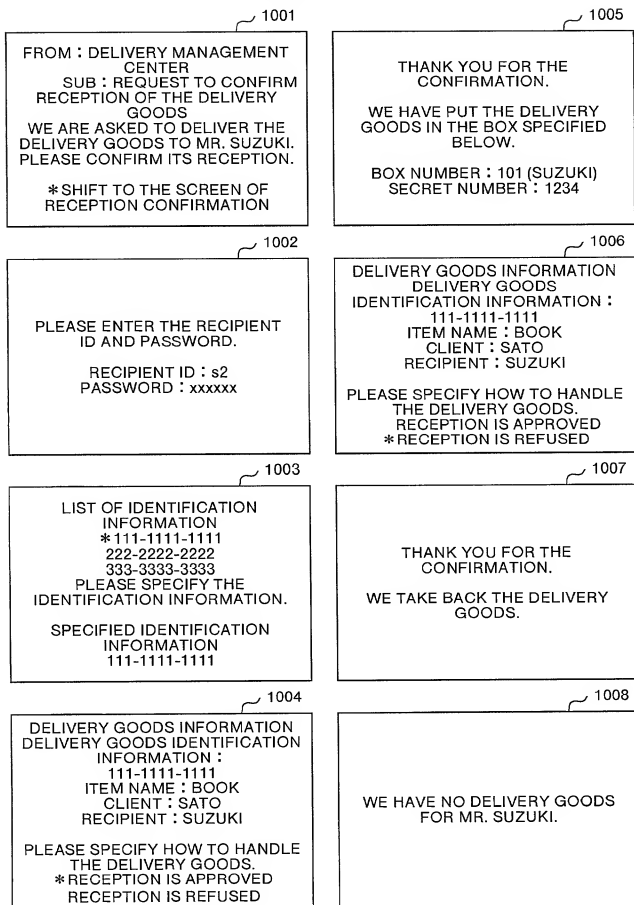


FIG.11

1101

FROM : DELIVERY MANAGEMENT
CENTER
SUB : NOTIFICATION ON
RECEPTION REFUSAL OF THE
DELIVERY GOODS

TO MR. SATO
WE ARE SORRY TO INFORM YOU
THAT THE DELIVERY GOODS
REQUESTED BY YOU HAVE BEEN
REFUSED BY THE RECIPIENT.

1102

THE INFORMATION FOR THE
DELIVERY GOODS MAY BE
WRONG.
PLEASE CONFIRM THE
INFORMATION.

DELIVERY GOODS INFORMATION
DELIVERY GOODS
IDENTIFICATION INFORMATION :
111-1111-1111
ITEM NAME : BOOK
RECIPIENT : SUZUKI
ADDRESS : YOKOHAMA-SHI,
KOHOKU-KU,
SHIN-YOKOHAMA 2-2-2

1103

FROM : DELIVERY MANAGEMENT
CENTER
SUB : NOTIFICATION ON
COMPLETION OF THE DELIVERY
OF THE DELIVERY GOODS TO MR.
SATO

WE ARE PLEASED TO INFORM YOU
THAT THE DELIVERY OF THE
DELIVERY GOODS REQUESTED BY
YOU HAS BEEN COMPLETED.

DELIVERY GOODS INFORMATION
DELIVERY GOODS
IDENTIFICATION INFORMATION :
111-1111-1111
ITEM NAME : BOOK
RECIPIENT : SUZUKI
ADDRESS : YOKOHAMA-SHI,
KOHOKU-KU,
SHIN-YOKOHAMA 2-2-2

FIG.12

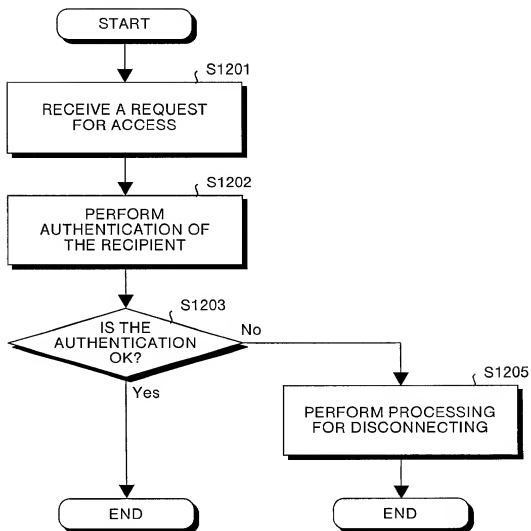


FIG.13

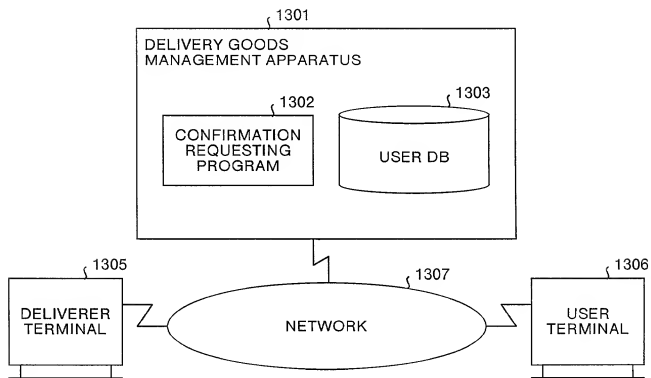


FIG.14

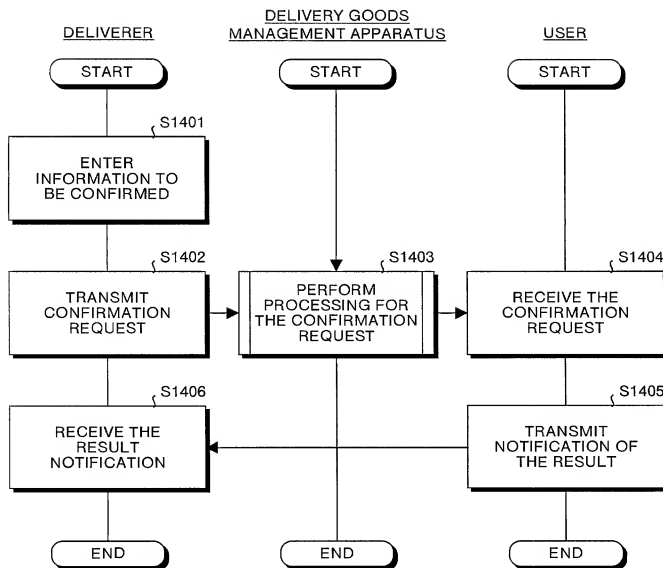


FIG.15

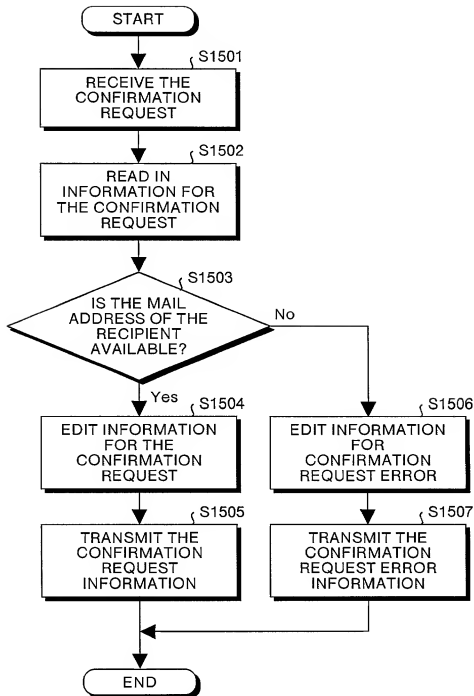


FIG.16

1601

NAME	ROOM NUMBER	TELEPHONE NUMBER	MAIL ADDRESS
SATO	505	090-1111-1111	sato@ s1.co.jp
SUZUKI	606	090-2222-2222	suzuki@ s2.co.jp

10046257.011602

FIG.17

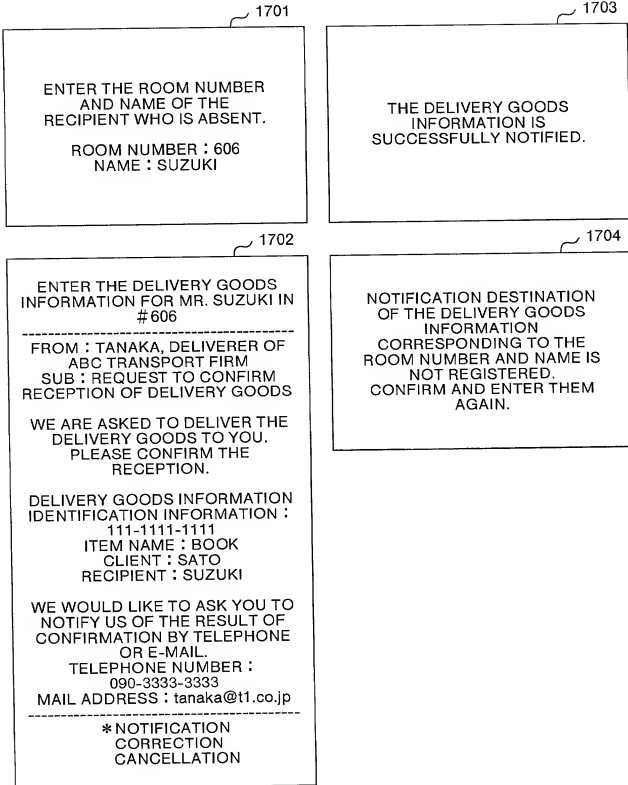


FIG.18

1801

FROM : TANAKA, DELIVERER OF
ABC TRANSPORT FIRM
SUB : REQUEST TO CONFIRM
RECEPTION OF DELIVERY GOODS

WE ARE ASKED TO DELIVER THE
DELIVERY GOODS TO YOU.
PLEASE CONFIRM THE
RECEPTION.

DELIVERY GOODS INFORMATION
IDENTIFICATION INFORMATION :

111-1111-1111

ITEM NAME : BOOK

CLIENT : SATO

RECIPIENT : SUZUKI

WE WOULD LIKE TO ASK YOU TO
NOTIFY US OF THE RESULT OF
CONFIRMATION BY TELEPHONE
OR E-MAIL.

TELEPHONE NUMBER :

090-3333-3333

MAIL ADDRESS : tanaka@t1.co.jp

* REPLY BY E-MAIL
REPLY BY TELEPHONE

1802

I AM PLEASED TO RECEIVE THE
DELIVERY GOODS SPECIFIED
BELOW.
PUT IT IN THE BOX BELOW,
PLEASE.

BOX NUMBER : 606
SECRET NUMBER : 1234

<DELIVERY GOODS INFORMATION
<IDENTIFICATION INFORMATION :

111-1111-1111

<ITEM NAME : BOOK

<CLIENT : SATO

<RECIPIENT : SUZUKI

1803

I AM SORRY THAT I DO NOT
RECEIVE THE DELIVERY GOODS
SPECIFIED BELOW.
I THINK SOMETHING MUST BE
WRONG, SO TAKE IT BACK,
PLEASE.

<DELIVERY GOODS
INFORMATION
<IDENTIFICATION INFORMATION :

111-1111-1111

<ITEM NAME : BOOK

<CLIENT : SATO

<RECIPIENT : SUZUKI